(Registered Charity Number: 1110090)

**REPORT AND ACCOUNTS** 

FOR THE YEAR ENDED 31 MARCH 2022

# REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

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#### REFERENCE AND ADMINISTRATIVE DETAILS

**Corporate Trustee:** 

Dolphin Square Charitable Trustee Limited

Brand name:

**Dolphin Living** 

**Governors of Corporate Trustee** 

Andrew Giblin (Chair)
Deirdra Armsby
Bruce Clitherow
Jo Moran
Julia Moulder
Sarah Philbrick
Sarah Smith
Jane Staveley

Acquisition, Finance and Development Committee

Julia Moulder (Chair)
Fenella Edge
Andrew Giblin
Richard Petty
Sarah Philbrick
Anna Strongman

Anna Strongman

**Audit and Risk Committee** 

Jane Staveley (Chair) Deidra Armsby

Ben Laryea Sarah Smith

**Operations Committee** 

Richard Petty (Chair) Bruce Clitherow Ben Laryea Jo Moran Sarah Philbrick

Remuneration and Nominations

Committee

Bruce Clitherow (Chair)

Andrew Giblin Richard Petty Jane Staveley

Key management personnel

Olivia Harris (Chief Executive)

Gary Preston David Stevenson Octavia Williams Laura Talmage

# REFERENCE AND ADMINISTRATIVE DETAILS (Continued)

Banker Barclays Bank plc

Level 25

1 Churchill Place

London E14 5HP

Solicitors CMS Cameron McKenna Nabarro Olswang

LLP

Cannon Place 78 Cannon Street

London EC4N 6AF

Stone King LLP 29 Ely Place London EC1N 6TD

Devonshires Solicitors 30 Finsbury Circus

London EC2M 7DT

Auditor Crowe U.K. LLP

4th Floor

St James House St James Square

Cheltenham, GL50 3PR

Investment Managers Cazenove Capital Management

12 Moorgate London EC2R 6DA

# THE DOLPHIN SQUARE CHARITABLE FOUNDATION REPORT OF THE CHAIR FOR THE YEAR ENDED 31 MARCH 2022

## **FOREWORD**

The pandemic continued to present the Group and its residents with a challenging environment during the 2021/22 financial year. Against this extremely difficult background, our team have maintained our proactive and collaborative approach whilst continuing to provide high quality and affordable homes to hard working Londoners with little disruption to service levels.

Following the disposal of seven homes during the year, the Group's portfolio totalled 791 homes at the year end. At which time occupancy was 98.5%.

# **Health and safety**

Achieving full compliance with health and safety regulations remains firmly at the core of our approach. We regularly review our portfolio and take appropriate action to keep our homes safe and compliant with emerging fire safety legislation.

## Environmental, social and governance (ESG) monitoring and reporting

Like all organisations, particularly those within real estate, we have both a responsibility and financial imperative to measure and improve our sustainability performance.

Our primary charitable objective is to "provide reasonable assistance to those who cannot afford to rent or buy near their place of work". Delivering on this social purpose, with a particular focus on affordability of our homes, both in terms of rent and utilities, is therefore a priority.

As a property owner and developer, we are able to contribute to the reduction of carbon emissions through location, design, use and retrofit of our properties.

In 2020, the Group signed up as an early adopter of The Good Economy ESG reporting standard and delivered our first report in 2021. We continue to actively address our environmental impact and will be reporting on this in more detail in our second report in Autumn 2022.

#### Supporting our residents

The challenges faced by our residents caused by the continuing pandemic are varied and, in some cases, extensive. We have continued our open dialogue with all residents and have encouraged those in need to approach us for assistance, particularly those in financial hardship resulting from the various lockdowns. The response has been positive and we have provided assistance through rent deferrals where appropriate.

# REPORT OF THE CHAIR FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## **Strategy**

The Board formulated a new strategy in 2020 which will take the Group through to 2024. It is based around three core pillars: customers, our homes, and growth, which are discussed in more detail later on in this report:

- Surveying is an important tool to understand the views of our customers; our approach
  included a portfolio-wide survey, alongside other touch-point surveys and we held
  several meetings with residents, both in-person and virtually. These will inform and
  help us improve the services we offer.
- Refurbishment of 12 homes completed during the year alongside a project to improve connectivity at our homes. We carried out stock condition surveys at our older homes which will inform future plans for improvements of these homes.
- We contracted to purchase a further 21 homes for intermediate rent in Westminster which, alongside 10 homes already under contract, will complete in summer 2022. Our plans for the redevelopment of the New Era estate continue with an updated planning application due for submission in summer 2022. Alongside this we have also updated and submitted our planning application for 85 homes in Southwark.

## Strong financial position

The Group's underlying financial performance during the year has been strong. With a full year of income from the schemes at Lanark Road and Kingsland Road which completed last year together with the current year acquisitions, revenue has increased by £0.4m to £12.5m and we achieved an operating surplus of £0.3m. Despite the end of the government's furlough scheme, our rent collection remains strong and we have seen only a relatively small increase in arrears. Our balance sheet continues to grow and strengthen with net assets of £168.4m. We will leverage this strong position to support our development plans with new lending facilities.

## **Looking forward**

This is my first report as Chair as, after 10 years with the Group, David Lavarack stepped down during the year. I would like to thank him for the dedication and leadership he provided over that period which has helped the organisation to achieve significant progress and growth over the past decade, providing homes for the many people who keep London going and who help to make it such a successful, vibrant and multicultural city.

I am looking forward to continuing David's legacy, together with the capable and dedicated team of trustees, executives and staff.

Andrew Giblin 🗸

(Chair of Governors)

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# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022

The Trustee presents the annual report and audited financial statements for the year ended 31 March 2022. These financial statements reflect the results of the Charity and its subsidiaries (the "Group").

## **ESTABLISHMENT**

The Dolphin Square Charitable Foundation (the "Charity") was first registered as a charity on 17 June 2005 under registered Charity Number 1110090. Its governing document is a Trust Deed dated 11 May 2005.

#### TRUSTEE

Dolphin Square Charitable Trustee Limited is the corporate trustee of the Charity. Its Governors are as follows:

- Andrew Giblin (Chair)
- Deirdra Armsby
- Bruce Clitherow
- Jo Moran
- Julia Moulder
- Sarah Philbrick
- Sarah Smith
- Jane Staveley
- Anna Strongman

The company secretary is Olivia Harris.

There are four classes of membership:

- A The Dolphin Square Trust (represented by Bruce Clitherow)
- B Westminster City Council (represented by Deirdra Armsby)
- C CityWest Homes
- D Other Governors

The rights of the various classes of members are set out in the Memorandum and Articles but in summary are:

- A The right to nominate a governor and to veto a governor's removal.
- B The right to nominate a governor and to veto certain amendments to articles.
- C The right to nominate a governor
- D No special rights.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## STRUCTURE, GOVERNANCE AND MANAGEMENT

Dolphin Square Charitable Trustee Limited (the "Trustee") is a company limited by guarantee (number 5442737, incorporated 4 May 2005) and was formed to declare the trust and to act as trustee of the Charity.

The Charity was originally funded by a total of £125m received in accordance with the Deed of Gift between Dolphin Square Trust Limited and the Trustee as trustee of the Charity. These monies were realised from the sale of leasehold interests held by Westminster City Council and the Dolphin Square Trust (Industrial & Provident Society: 16737R) in the Dolphin Square mansion block in Pimlico.

The Trustee holds the assets to apply the income and, at its discretion, the capital in furtherance of the objectives.

The Governors meet quarterly to set the strategy and policies of the Charity and monitor operational activity and financial performance. Day-to-day management of the work of the Charity is delegated to the Chief Executive and her team.

The Charity has committees covering areas of specialised interest: Acquisition, Finance & Development; Audit & Risk; Operations; and Remuneration & Nominations. These committees meet regularly and help to implement the Board's decisions and report to the main board.

From time-to-time new Governors are recruited, based on assessment of the Charity's business requirements. The method of recruitment, induction and appraisal of Governors is decided upon by the Board in accordance with the articles and in light of best practice within the sector. All prospective Governors are asked to attend a full meeting and, if appointed, will be inducted into the procedures of the Charity by the Chief Executive and her staff.

A number of training opportunities have been identified and Governors are encouraged to participate in those that they feel to be of use.

The Governors of the Dolphin Square Charitable Foundation received no remuneration during the year. Details of Governors' expenses and related party transactions are disclosed in notes 16 and 18 to the accounts. Governors are required to disclose all relevant interests and register them with the Chief Executive and in accordance with the Charity's policy withdraw from decisions where a conflict of interest arises. Several Governors are active in the affordable housing sector. The Charity's trust deed recognises the potential for conflicts of interest to occur and regulates how they are managed at Board meetings.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## SUBSIDIARIES, STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity has three subsidiaries, Dolphin Living Limited (Community benefit society number 32446R, regulated by the Regulator of Social Housing), Hoxton Regeneration Limited and DSF Developments Limited. A number of Governors and staff of the Charity are directors of the subsidiaries. Dolphin Living Limited also has independent directors. The subsidiaries hold regular Board meetings and directors are invited to attend committee meetings as necessary. In accordance with normal industry practice independent directors of Dolphin Living Limited receive remuneration.

All staff are jointly employed by the Charity and its subsidiaries. Each entity is responsible for its own direct costs. The Charity has entered into a cost sharing agreement for central costs with its subsidiaries based upon staff allocations. The Charity enters into other arms-length transactions with its subsidiaries.

#### **OBJECTIVES AND ACTIVITIES**

The Objectives of the Charity are to:

"Provide reasonable assistance in securing accommodation within the City of Westminster for individuals (and any dependants living with them) who are in need of accommodation as a result of:

- their employment in the public or voluntary sectors or in relevant employment in the City of Westminster and the surrounding area, having regard to the fact that such individuals could not afford to secure such accommodation on normal commercial terms; or
- financial hardship, social or economic need, age, ill health, disability or any other need."

The objectives define the interpretation of the terms "public sector," "voluntary sector," and "relevant employment." They also describe the consultation required between the Charity and Westminster City Council regarding the determination of the needs of people living in the area and the activities of the Charity, which will meet those needs. With the consent of Westminster City Council, the Charity may secure accommodation outside of the City of Westminster.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

# **ACHIEVEMENTS AND PERFORMANCE**

## Homes available to rent

During the year we disposed of seven homes from our portfolio which now comprises 791 homes for rent and 13 commercial units. Of the total portfolio 72% is intermediate rent, providing homes at an average rent of 60% of market rent whilst delivering a financial return that ensures the continued financial viability and growth of the Charity.

		Number o	of homes			
	Intermediate	Social	PRS/ Market sale	TOTAL	Commercial units	TOTAL
Portfolio at 31 March 2021	580	49	169	798	13	811
Additions	-	-	-	-	-	-
Disposals	(7)	-	-	(7)	-	-
Portfolio at 31 March 2022	573	49	169	791	13	804
% of portfolio	72%	6%	20%	98%	2%	100%
Homes under construction	31	-	-	31	-	31
Forecast to 31 March 2023	604	49	169	822	13	835
Planning:						
New Era	91	6	102	199	1	200
Existing units demolished for redevelopment	(96)	-	-	(96)	(12)	(108)
Parkhouse Street	13	21	51	85	5	90
Forecast to 31 March 2025	612	76	322	1,010	7	1,017

We continue to meet our charitable objectives with the majority of our affordable housing being intermediate rental homes. These homes provide stable tenancies at a range of rents affordable to households earning less than the affordable housing incomes limits set annually by the Mayor of London. Priority is given to those who can afford the rent yet earn the least and those who will most fully occupy each home. In following our charitable objects, we aim to prioritise those with a Westminster connection.

Alongside our intermediate rental homes we provide a smaller number of homes at affordable and social rent that are subject to nominations by the local authority. We also own and let a portfolio of homes for those with a more acute housing need. Both our intermediate and social rent units are cross-subsidised by the 169 market rent units.

Throughout the year we achieved 99% compliance (2021: 95%) with our Health and Safety KPI targets. These KPIs include:

- ensuring homes have current fire and general risk assessments, and valid gas and electrical certificates; and
- that they have been inspected in the current year.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## **ACHIEVEMENTS AND PERFORMANCE (continued)**

# **Development properties and pipeline**

Development continued at The Broadway, a development in the heart of Westminster, where the Charity has purchased 10 homes for intermediate rent. These units are expected to be completed by June 2022, providing 10 high quality intermediate homes for working Londoners on modest incomes. During the year we agreed to purchase 21 homes for intermediate rent in Westminster. 13 of these, at Milbank, completed in April 2022, a further eight on Wardour Street are expected to complete in July.

In July 2020, the London Borough of Hackney resolved to grant planning consent for the New Era estate in Hackney where 199 new homes will be built. We have continued to work with the London Borough of Hackney and a revised application will be submitted in Summer 2022 to alter the tenure from build-to-rent to market sale for 102 homes. We are having ongoing discussions with the London Borough of Southwark on our planning application for the redevelopment of 85 homes at Parkhouse Street, Camberwell.

We continue to be active in the market looking for opportunities to acquire sites, completed properties and existing homes. We remain committed to our Westminster beneficiaries, albeit acknowledging that in balancing costs against number of beneficiaries, we will continue to seek opportunities in areas that provide a sustainable commute to Westminster as well as making acquisitions within Westminster.

## Strategy

During 2020, the Board and the executive team formulated a new three-year strategy to take the Group through to 2024. The strategy is broken down into three areas of focus: customers; our homes; and growth.

#### Customers

Our customers are our charitable beneficiaries. Over the next three years we will continue to focus on:

- affordability and delivering intermediate rents at an average of two thirds of local market rent;
- improving service levels and customer satisfaction by staying ahead of all regulatory requirements including health & safety, reviewing and streamlining our approach to repairs, and enhancing technology to improve the customer experience; and
- being innovative in the way we service our customers.

## Our homes

Both new and existing homes should meet the evolving needs of our customers in terms of quality, sustainability and safety. We will continue to improve our 200+ older homes through estate refurbishment or regeneration in consultation with our customers and by refurbishing individual homes as they fall vacant or as needs are identified; We will always aim for 100% health and safety compliance at our homes; and create a sustainability strategy in line with emerging best practice and plan how to deliver this across our homes.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## ACHIEVEMENTS AND PERFORMANCE (continued)

# Strategy (continued)

#### Growth

We will continue to provide good homes at below local market rent and to further improve our service levels and customer satisfaction. We have agreed an objective to grow our portfolio of affordable homes, with an additional 200 units to be delivered by 2024. Our new and existing homes will be well designed for city living, built to a high standard, safe and have long-term sustainability.

Following the year end, we have completed the purchase of 13 intermediate rent homes at Millbank, Westminster. Construction continues at The Broadway and Wardour Street developments in Westminster where the Group has forward purchased 10 and eight intermediate rent homes with completion due in July 2022. These acquisitions will take our portfolio to 822 homes.

A key element of the growth strategy is the development of the New Era estate in Hackney. The Board and Executive team have invested significant amounts of time and energy to the development over a number of years. We continue to interact with tenants and with the London Borough of Hackney. There has been a clear focus on getting the design right to maximise our charitable objectives, provide for the existing tenants and create sufficient returns on the investment. Having received resolution to grant planning approval we continue to work with the London Borough of Hackney to deliver as many affordable homes as possible. New Era remains a significant strategic development for us. To achieve our growth targets and proceed with New Era we are currently negotiating new sources of funding which will complete later this year.

# Environmental, social and governance (ESG) monitoring and reporting

Our stakeholders include our residents, local communities, investors, local government, our staff and Board. It is becoming increasingly important to maintain and increase our current and future appeal through measuring, reporting and improving our sustainability credentials. To this end, in 2020, the Group signed up as an early adopter of The Good Economy ESG reporting standard which sets out a number of baseline sustainability measures against which adopters must report and evidences our commitment to achieving high performance in all areas of ESG. We are measured as an organisation on our environmental and social impacts and risks, and the quality of our governance. The objectives of ESG reporting closely align to the Group's charitable objectives, our culture and the future legislative requirements we expect to emerge in coming years. We delivered our first report in 2021 and our second report is due in Autumn 2022.

In both our homes, our office and through development and our supply chain we will:

- minimise our carbon footprint through reducing electricity and gas usage, and prioritising carbon reduction measures in our homes, developments and refurbishments;
- monitor our construction projects to reduce the environmental impact of activities on site;
- risk assess all our construction, development and refurbishment projects against the predicted local impacts of climate change;
- develop sustainable procurement processes for our goods and services;
- · assess and improve carbon emissions across our housing stock;

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

## Environmental, social and governance (ESG) monitoring and reporting (continued)

- deliver net gain biodiversity at our developments, creating great places for both people and nature to thrive;
- work with residents so they can make greener choices; and
- encourage our residents to put the environment first and to integrate good environmental practices into their everyday lives.

During the year, we undertook a review of the available industry benchmarks. Consideration was given to audience (resident or investor), scope, service levels and cost and SHIFT by Suss Housing was selected as a sustainability measure/benchmark. We will complete the Suss benchmark report this summer, in time to include the outcomes in our 2022 Sustainability Report.

A sustainability group comprising the CEO and other senior members of staff was established during the year to monitor and review our progress against the Group's targets.

Additionally, Suss Housing have been instructed to map out our Net Zero Carbon roadmap. This roadmap will be updated quarterly and used to guide the improvements required for each individual property.

## **Funding**

In 2017, we successfully issued a £25m charity bond. The Charity still has a further £20m of bonds available for future issue if required.

We are currently negotiating new funding facilities which will complete during the coming year as we look to implement our development and acquisition strategies.

The financial strength of the Group remains strong with cash or near cash being £10.3m and a net asset position of £168.4m.

#### The team

Our Executive team, led by Olivia Harris as Chief Executive, comprises 13 employees across property acquisition & development, property letting & management, and finance & management. Remuneration is reviewed annually with reference to current salaries, wage inflation and market rates. Management sets the remuneration for all staff except for senior management whose remuneration is set by the Remuneration and Nominations Committee who also approve the overall salary expenditure. Key management personnel is made up of Olivia Harris (Chief Executive), Gary Preston (Finance Director), David Stevenson (Development Director), Octavia Williams (Operations and Compliance Director – on maternity leave) and Laura Talmage (Operations Director – maternity leave cover).

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### **PUBLIC BENEFIT**

The Charity has had regard to the guidance issued by the Charity Commission in respect of public benefit under the Charities Act 2011. The Board of Governors is keen to ensure there is an effective and appropriate balance of activity addressing the objectives of the Charity, both of which generate public benefit.

Every development scheme the Charity undertakes will have a proportion of the development providing accommodation at rents lower than those available in an open market. This benefits those working in the City of Westminster and Greater London by reducing travel time and expense and providing a stable tenancy with limited rental increases in a property that is managed for the benefit of the tenants. These factors improve quality of life for those working in the City of Westminster and Greater London who are not able to afford market rents.

The Charity provides accommodation to those in more acute financial hardship such as the homeless in the City of Westminster. The beneficiaries are housed in accommodation in the City of Westminster which is appropriate to their needs and family composition. The Charity also invests in projects that support the homeless to obtain work and provides accommodation to the beneficiaries of the projects. The provision of accommodation is another key stability factor supporting those entering the workplace.

# **CHARITY CODE OF GOVERNANCE**

The Charity has adopted the Charity Code of Governance as set out by the Charities Commission. The Charity substantively complies with the Code of Governance and aspires to adopt all of the Code.

## **FUTURE LEGLISLATION**

We actively track emerging legislation which, at present, includes the Fairer Private Rented Sector White Paper. Currently, it is too early to understand the impact on our organisation as much of the detail will only be decided following consultation with the sector.

#### INVESTMENT POLICY

The Charity's treasury policy, including its investment strategy for non-property assets, is regularly under review by the Acquisition, Finance and Development Committee. In accordance with the reserves policy the Committee ensures that the projected investment in properties and operating costs can be covered by readily available funds, whilst ensuring that the risks inherent in the investment portfolio are mitigated and returns are maintained. During the year investment performance has been in line with the investment strategy.

# **RESERVES POLICY**

The reserves policy of the Charity is to hold sufficient liquid assets and undrawn loan facilities to meet all commitments and at least 12 months of operating costs.

The reserves of the Charity invested in liquid assets are held to provide certainty of amount, at maturity, to match the Charity's utilisation of these funds in its property development activities.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

# **RESERVES POLICY (continued)**

The Charity has reserves of £168.4m invested in properties, working capital and liquid assets.

Included in general reserves are £2.6m of reserves designated for the long-term maintenance of the properties. A review of the life cycle costs indicates that significant expenditure from designated reserves is unlikely for 10 years as the majority of the properties owned by the Charity are new build properties. Free reserves, excluding fixed assets, long-term debt and committed funds, is £2.9m. This is in excess of our target of 12 months of operating costs as funds are held for acquisition opportunities.

#### **FINANCIAL REVIEW**

	2022	2021	2020	2019	2018
Net assets	£168.4m	£166.7m	£166.0m	£164.1m	£161.7m
Turnover	£12.5m	£12.1m	£9.2m	£9.7m	£8.7m
Operating surplus <sup>1</sup>	£5.6m	£3.7m	£3.6m	£3.9m	£3.2m
Operating margin	33%	31%	39%	40%	36%
Gearing	64%	67%	68%	69%	63%
Interest cover	2.8	2.7	2.2	2.5	2.8
Homes and under management	791	798	660	631	629
Homes completed in year		141	33	-	29

<sup>1</sup> Operating surplus excludes finance costs, restricted and investment income and goodwill amortisation.

Turnover during 2021/22 was significantly up last year due to a full year's income from Lanark Road and Kingsland Road developments which completed last year. This was offset by the absence of grant income this year (2021: £0.5m) and a decrease in income resulting from the disposal of seven homes that did not deliver our strategic objectives (2021: three).

Rental income is received from two types of property; purpose-built developments and existing stock that the Charity has acquired and three sources; income from leases:

- at intermediate rent:
- at market rent (residential and commercial); and
- to residents under its objective to assist those in acute housing need.

Expenditure in the year was considerably higher than during the previous year which included additional costs incurred in running new properties at Kingsland Road and Lanark Road. Furthermore capitalised interest was reduced resulting in higher interest cost as major developments during the year came to an end. In addition, higher property management and depreciation costs reflects the increased portfolio size. We expect our costs to again increase in 2022/23 in correlation with the increased revenue from the new homes being introduced.

Net income for the Group for the year was £1.7m (2021: £0.6m). After realised and unrealised losses on investments, general reserves of £168.4m (2021: £166.7m) were carried forward.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### **GOING CONCERN**

The Covid-19 pandemic has impacted both the UK economy and to a lesser extent the charity's operations and finances. While the longer term impacts of the pandemic still remain unknown, we expect that, in the short-term, the situation is manageable by the charity.

The pandemic has had a marginal impact on the core operations of the Charity and Group. Costs have increased reflecting greater wear and tear within our properties. Whilst we have seen a small increase in the rent arrears position our collection rates of our residential income have remained high and the impact has been modest.

Where tenants have approached the Charity for assistance, we have addressed each case individually and on its merits. We are providing as much assistance as we can where appropriate to tenants and want to work with them to overcome any financial hardship they may sustain.

The Charity, as disclosed in this report, has substantial cash reserves. Having forecasted the Group's cashflow out to 2023/24, and having stress tested the rental receipts and costs impacted by interest rate and inflationary increases, over that same period, the Governors consider that the Group has sufficient cash reserves to meet any potential falls in rental income as well as any interest rate and inflationary cost increases.

Staff now work a minimum of two days in the office with the remainder remotely. The IT platform supporting remote working continues to work well and in April 2022 we transferred our systems to be completely 'cloud' based strengthening our strategy of working anywhere at any time. We have experienced no down time in systems during the year with no disruption to the service levels expected of the Group.

Last year we respecified and retendered our property management services and as a result reappointed Touchstone CPS for a further term of a minimum of three years. We have a continuous dialogue with the Touchstone CPS who are key to delivering the Group's service model and they continue to operate and deliver a solid service. They are part of a larger housing group of companies and are financially secure.

The executive team continue to monitor the financial position and performance of the Charity closely with updates on key metrics provided to Governors on a monthly basis.

The Governors, although acknowledging the potential impact of Covid-19, are satisfied that the financial strength that underpins the Charity provides sufficient confidence that the Charity and its subsidiaries have the ability to continue to operate as a going concern.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### **BUSINESS RISK MITIGATION POLICY**

The Governors are responsible for safeguarding the assets of the Charity and for ensuring that it is fully compliant with relevant regulations and best practice. They review the key risks to which the Charity is exposed at least once a year, together with the operating and financial compliance controls that have been implemented to mitigate those risks. The detailed risk register is maintained by the executive team and a strategic risk register is prepared for regular review by the Audit & Risk Committee, and annually by the Board. The Board are of the view that the formal ongoing process for identifying, evaluating and managing the Charity's significant risks that has been in place for the year ending 31 March 2022 continues to be appropriate for the Charity.

The key risks identified in the most recent review by the Board, including factors that are likely to affect the financial performance or position going forward are:

- external market risks including supply chain, cost inflation and labour shortages that would impact on the Charity's ability to deliver services and manage costs;
- regulatory changes, in particular around sustainability, fire safety and housing delivery policy, which increase costs and potentially absorb significant amounts of management resources, as well as impacting on the delivery of housing for intermediate rent;
- insufficient business continuity capacity in the event of a critical or emergency event, which could result in cessation or delay of delivery of strategic objectives, and in the most extreme case organisational failure; and
- dependency on key suppliers whereby Dolphin has significant exposure to the performance and financial stability of a small number of key suppliers.

The controls and assurance in place for mitigating those risks are set out in the risk register and include:

- oversight by the Board and sub-committees of those risks and assurance on performance measures and reporting intended to mitigate the likelihood of occurrence or impact upon occurrence of those risks crystallising;
- setting and reporting of Key Performance Indicators;
- sensitising and stress testing budgets and business plans;
- implementing service standards which can be flexed as required;
- recruiting and retaining suitably qualified and experienced staff and professional advisors to oversee, advise and manage properties;
- providing staff and Board members with training and information to keep abreast of regulatory changes;
- regular testing of the business continuity plan;
- · robust procurement process including financial checks; and
- monthly health and safety monitoring of key supplier performance.

The Board continue to identify any skills gaps. Recruitment of new Governors is focused on acquiring the needed skills.

# REPORT OF THE TRUSTEE FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### PLANS FOR FUTURE PERIODS

We will continue to build our portfolio of sub-market rental properties through direct development, working with developers to acquire the affordable housing element of larger schemes and through the acquisition of existing homes where suitable opportunities arise. We continue to be open to joint venture opportunities with other charitable or benevolent landowners who wish to develop their sites and lack either capital or development expertise. The successes we have had in the schemes which complete following the year end at Millbank and Wardour Street can be used to support future applications as a joint venture partner and we anticipate future opportunities and growth through similar joint venture opportunities.

Our planning consent for the New Era estate and submitted application at Parkhouse Street, Camberwell will further enhance our growing portfolio of intermediate rents. We will cautiously progress these developments in terms of both resource required and financial capacity to deliver them.

As the residential portfolio has grown so the future plans of the Charity have expanded to include the responsibilities of being a landlord. We aim to provide an exemplary service, ensuring that our homes are regularly upgraded and the portfolio delivers its potential. Throughout all the Charity does, from design, through construction and delivery, to management, there is embedded a strong commitment to meeting our customers' needs and in doing so fulfilling our charitable objectives.

We will champion the provision of sub-market rental housing as essential in central London and other high value locations.

We are following closely the emerging Build to Rent planning policies and, whilst continuing to focus on our charitable objects, are adapting our offering to fit within this framework. What sets us apart from other Build to Rent providers is our stated goal to maximise the amount of sub-market rental housing within each development. We aim to help a wide range of beneficiaries and income brackets and this is achieved particularly effectively and efficiently through our personalised rent.

To fund future growth we will raise additional finance as required but will always be mindful of maintaining the strong financial stability that currently exists.

#### STATEMENT OF TRUSTEE'S RESPONSIBILITIES

The Trustee is responsible for preparing the annual report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice.

Law applicable to charities in England and Wales requires the Trustee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and the Group and of the Group's incoming resources and application of resources of the year. In preparing financial statements giving a true and fair view the Trustee should follow best practice and:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Group will continue in operation.

The Trustee is responsible for keeping accounting records that disclose with reasonable accuracy the financial position of the Charity and the Group and enable the trustee to ensure that the financial statements comply with the Charities Act 2011 and regulations made thereunder. The Trustee is also responsible for safeguarding the assets of the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Crowe U.K. LLP has indicated its willingness to be reappointed as statutory auditor.

Approved and authorised for issue by the Trustee on 26 July 2022 and signed on its behalf.

Andrew Giblin

(Chair of Governors)

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Julia Moulder

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(Governor)

# INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEE OF THE DOLPHIN SQUARE CHARITABLE FOUNDATION FOR THE YEAR ENDED 31 MARCH 2022

## **Opinion**

We have audited the financial statements of The Dolphin Square Charitable Foundation for the year ended 31 March 2022 which comprise consolidated statement of financial activities, consolidated balance sheet, balance sheet, consolidated cashflow statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and of the parent charity's affairs as at 31
  March 2022 and of the group's incoming resources and application of resources, for the year
  then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

## **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's or the Group's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## Other information

The trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the

# INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEE OF THE DOLPHIN SQUARE CHARITABLE FOUNDATION FOR THE YEAR ENDED 31 MARCH 2022 (continued)

audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept by the parent Charity; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

## Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 17, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Group's and the parent Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

# Auditor's responsibilities for the audit of the financial statements

We have been appointed as Auditor under section 151 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's report.

# INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEE OF THE DOLPHIN SQUARE CHARITABLE FOUNDATION FOR THE YEAR ENDED 31 MARCH 2022 (continued)

# Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the Group and charitable company operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011 and together with the Charities SORP (FRS102). We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the group's and charitable company's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the group and charitable company for fraud. The only other laws and regulations we considered in this context are taxation and employment legislation.

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be within the timing of recognition of income and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Audit and Risk Committee about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, analytical procedures and sample testing of income, reviewing accounting estimates for biases, reviewing regulatory correspondence with the Charity Commission, and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

# INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEE OF THE DOLPHIN SQUARE CHARITABLE FOUNDATION FOR THE YEAR ENDED 31 MARCH 2022 (continued)

# Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Crowe U.K. LLP

**Statutory Auditor** 

Cheltenham

Date: 15 August 2022

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# CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2022

	Note	Restricted 2022 £	Unrestricted 2022 £	Total 2022 £
Income and endowments from:				
Restricted income – grants receivable		68,782	-	68,782
Charitable activities		-	11,126,556	11,126,556
Other trading activities		-	612,299	612,299
Investment income		-	8,014	8,014
Profit on sale of land and buildings			654,027	654,027
Total		68,782	12,400,896	12,469,678
Expenditure on: Raising funds Investment management fees		-		-
Charitable activities	•		(C EEE E74)	(C EEE E74)
Housing support	3 3	-	(6,555,574) (262,823)	(6,555,574)
Strategic development	3	-	(3,909,932)	(262,823) (3,909,932)
Finance costs	•	<del></del>		
Total resources expended			(10,728,329)	(10,728,329)
Net income		68,782	1,672,567	1,741,349
Transfers	15	1,279,551	(1,279,551)	-
Net movement for the year		1,348,333	393,016	1,741,349
Balance brought forward at 1 April 2021		27,064,467	139,595,534	166,660,001
Balance carried forward at 31 March 2022	15	28,412,800	139,988,550	168,401,350

All amounts relate to continuing operations. All gains and losses recognised in the year are included in the statement of financial activities.

The notes on pages 27 to 44 form part of the financial statements

# CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	Note	Restricted 2021	Unrestricted 2021 £	Total 2021 £
Income and endowments from: Restricted income – grants receivable Charitable activities		504,747	- 10,092,944	504,747 10,092,944
Other trading activities Investment income		-	1,113,930 58,652	1,113,930 58,652
Profit on sale of land and buildings Total		504,747	334,046 11,599,572	334,046 12,104,319
Expenditure on:				
Raising funds Investment management fees Charitable activities		-	(5,216)	(5,216)
Housing support Strategic development	3 3	-	(7,443,990) (279,651)	(7,443,990) (279,651)
Finance costs			(3,743,514)	(3,743,514)
Total resources expended		-	(11,472,371)	(11,472,371)
Net incoming resources before losses on investments		504,747	127,201	631,948
Net losses on investments		-	(5,729)	(5,729)
Net income		504,747	121,472	626,219
Transfers	15	358,367	(358,367)	_
Net movement for the year		863,114	(236,895)	626,219
Balance brought forward at 1 April 2020		26,201,353	139,832,429	166,033,782
Balance carried forward at 31 March 2021	15	27,064,467	139,595,534	166,660,001

All amounts relate to continuing operations. All gains and losses recognised in the year are included in the statement of financial activities.

# THE DOLPHIN SQUARE CHARITABLE FOUNDATION CONSOLIDATED BALANCE SHEET AS AT 31 MARCH 2022

Note	£	2022 £	c	2021 £
	L	4	~	~
5		95,168,610		94,093,995
		144,240,476		147,141,485
•				
7		19,276,730		17,405,545
		·		57,787
9		7,887,904		7,889,012
		266,635,244		266,587,824
10	1.288.788		2,515,022	
11			8,873,734	
-	-	-		
	11,633,769		11,388,756	
12	(3,149,941)		(4,327,837)	
		8,483,828		7,060,919
NT LIA	BILITIES	275,119,072		273,648,743
40		(106,717,722)		(106,988,742)
13				(100,900,742)
		168,401,350		166,660,001
		133,427,070		131,766,266
		6,561,480		7,829,268
		139,988,550		139,595,534
		28,412,800		27,064,467
15		168,401,350		166,660,001
	5 6 7 8 9	£ 5 6 7 8 9 10 1,288,788 11 10,344,981 11,633,769 12 (3,149,941)  ENT LIABILITIES 13	£ £ £ 5 95,168,610 6 144,240,476 7 19,276,730 8 61,524 9 7,887,904  266,635,244  10 1,288,788 11 10,344,981  11,633,769  12 (3,149,941)  8,483,828  ENT LIABILITIES 275,119,072  13 (106,717,722) 13 168,401,350  133,427,070 6,561,480  139,988,550 28,412,800	£ £ £ £ £ £ 5 95,168,610 144,240,476 7 19,276,730 61,524 7,887,904 266,635,244 266,635,244 266,635,244 27,887,904 11,633,769 11,388,756 12 (3,149,941) (4,327,837) 8,483,828 275,119,072 13 (106,717,722) 13 (106,717,722) 168,401,350 133,427,070 6,561,480 139,988,550 28,412,800

Approved and authorised for issue by the Trustee on 26 July 2022 and signed on its behalf

Andrew Gibłin
(Chair of Governors)

Julia Moulder (Governor)

The notes on pages 27 to 44 form part of the financial statements

# THE DOLPHIN SQUARE CHARITABLE FOUNDATION BALANCE SHEET AS AT 31 MARCH 2022

	Note	£	2022 £	£	2021
FIXED ASSETS		r.	£	£	£
Freehold buildings Leasehold buildings Land and buildings under	5 6		70,128,274 144,240,476		69,010,634 147,141,484
development Tangible fixed assets Investments	7 8 9		15,914,044 61,524 33,947,570		15,041,853 57,787 33,948,674
			264,291,888		265,200,432
CURRENT ASSETS					
Debtors and prepayments Cash at bank	10 11	7,408,946 9,451,253		6,607,326 8,446,109	
LIABILITIES		16,860,199		15,053,435	
Creditors: amounts falling due within one year	12	(3,163,644)		(3,766,849)	
NET CURRENT ASSETS			13,696,555		11,286,586
TOTAL ASSETS LESS CU	RRENT	LIABILITIES	277,988,443		276,487,018
Creditors: amounts falling due after more than one year	13		(106,717,722)		(106,988,742)
NET ASSETS			171,270,721		169,498,276
Unrestricted funds Designated funds			136,296,441 6,561,480		134,409,320 8,024,490
Total unrestricted funds Restricted funds			142,857,921 28,412,800		142,433,810 27,064,466
TOTAL FUNDS	15		171,270,721		169,498,276

The Charity had gross income of £11,356,171 (2021: £11,086,831) in the year and a net movement on reserves of £1,772,445 (2021: £802,250).

Approved and authorised for issue by the Trustee on 26 July 2022 and signed on its behalf

Andrew Giblin (Chair of Governors) Julia Moulder (Governor)

The notes on pages 27 to 44 form part of the financial statements

# THE DOLPHIN SQUARE CHARITABLE FOUNDATION CONSOLIDATED CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2022

	Note	2022 £	2021 £
Cash flows from operating activities:	•	-	
Net cash used in operating activities	а	1,850,365	3,489,465
Cash flows from investing activities:			
Dividends, interest and rents from investments		8,014	58,654
Proceeds from the sale of property, plant and equipme	ent	2,981,109	1,570,206
Purchase of property, plant and equipment		(3,368,241)	(8,446,088)
Proceeds from sale of investments		-	3,098,174
Net cash used in investing activities		(379,118)	(3,719,054)
Cash flows from financing activities:			
Repayments of borrowing			(171,166)
Net cash provided by financing activities		<u>-</u>	(171,166)
Cash and cash equivalents:			
Change in the reporting period		1,471,247	(400,755)
Balance brought forward at 1 April		8,873,734	9,274,489
Cash and cash equivalents at the end of the			
reporting period		10,344,981	8,873,734
Note			
a. Reconciliation of cash flows from operating acti	vities		
Net income for the reporting period		1,741,349	626,219
Adjustments for:			
Depreciation charges		994,004	2,371,796
Amortisation of costs of raising finance		72,232	76,272
Losses on investments		-	5,729
Dividends, interest and rents from investments		(8,014)	(58,654)
Profit on the sale of fixed assets		(654,292)	(334,046)
Increase in debtors		1,226,234	1,415,482
Decrease in creditors		(1,521,148)	(613,333)
Net cash used in operating activities		1,850,365	3,489,465
		-,	***

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022

## 1. CHARITY INFORMATION

The Charity is registered with the Charity Commission, registration number 1110090. The registered address of the Charity is 1 Castle Lane, London, SW1E 6DR.

#### 2. ACCOUNTING POLICIES

## (a) Going concern

Although the impact of Covid-19 to the economy has been significant the Charity and the Group are in a strong position to operate through the economic upheaval and be well placed for when the recovery comes. In addition, the Charity has substantial cash reserves to call upon if needed.

Having forecasted the Group's cashflow out to 2023/24 and having stress tested the rental receipts, and costs that could be impacted by interest rate and inflationary increases over that same period, the Governors feel that the Group has sufficient cash reserves to meet an any fall in rental income or increase in costs. In addition, the rent collection rates throughout 2021/22 remained high providing further confidence of the Group's cashflow and stability.

These accounts are therefore prepared on a going concern basis. There are no material uncertainties over the Group's ability to continue as a going concern.

# (b) Basis of accounting

The accounts have been prepared in accordance with the Charities SORP (FRS102) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland, the Charities Act 2011 and UK Generally Accepted Practice.

The accounts have been prepared to give a true and fair view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005, which has since been withdrawn.

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

The financial statements of the Charity and its three subsidiaries, DSF Developments Limited, Dolphin Living Limited and Hoxton Regeneration Limited are consolidated, on a line-by-line basis, to produce group financial statements. The consolidated entity is referred to as 'the Group'. Only the financial activity of the Group is shown in the consolidated statement of financial activities.

# THE DOLPHIN SQUARE CHARITABLE FOUNDATION NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

## 2. ACCOUNTING POLICIES (continued)

## (c) Critical accounting judgements and key sources of estimation uncertainty

In the application of the Charity's accounting policies, which are described in this note, judgements, estimates, and assumptions are made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects the current and future periods.

There are no assumptions concerning the future or estimation uncertainty affecting assets and liabilities at the balance sheet date that are likely to result in a material adjustment to their carrying amounts in the next financial year.

## **Development expenditure**

Development expenditure is capitalised in accordance with the accounting policy given below. Initial capitalisation of costs is based on management's judgement that technical and economic feasibility is confirmed, usually when a development project has reached a defined milestone according to an established project management model. In determining the amounts to be capitalised management makes assumptions regarding the expected future cash generation of the assets, discount rates to be applied and the expected period of benefits.

## Fixed asset depreciation

Tangible fixed assets are depreciated over their expected useful economic lives. The expected lives of the assets are assessed annually and may vary depending on a number of factors. In reassessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account.

## (d) Grants and donations

Grants and donations are recognised when the Charity is entitled to the income, the receipt is probable and the amount can be quantified with reasonable accuracy.

#### (e) Rental income

Rental income is recognised as it falls due. Rental income charged at sub-market rates is recognised as income from charitable activities. All other rental income is recognised as income from other trading activities.

#### (f) Investment income

Interest income is included in incoming resources on a receivable basis.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 2. ACCOUNTING POLICIES (continued)

## (g) Resources expended

Expenditure is included on an accruals basis.

Costs of charitable activities comprise all the resources applied by the Charity in undertaking its work to meet its charitable objectives. Housing support costs comprise staff and overhead costs and grants payable in support of housing projects.

Grants payable are accounted for in the Statement of Financial Activities in the year in which they are authorised. Any amounts which have been authorised but which remain unpaid at the year-end are included within the current liabilities in the balance sheet.

Strategic development costs comprise staff costs, overheads and fees payable to advisers in conjunction with the development of the Charity's objects.

## (h) Tangible fixed assets

All tangible assets are shown at cost less depreciation.

Additions to tangible fixed assets comprise costs of a capital nature and include capitalised interest and certain staff costs directly attributable to the management of a development. Capitalised interest is calculated at the rate on associated borrowings applied to direct expenditure between the date of gaining planning consent and the date of practical completion.

Depreciation on tangible assets is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives.

Depreciation will be calculated on the following basis;

Office and computer equipment 33% straight line
Office improvements 20% straight line
Furniture in tenanted property 33% straight line
Freehold buildings Over 100 to 150 years

Leasehold properties Over the lower of their lease term and

150 years

Land is not depreciated.

#### (i) Buildings in development

Developments are shown at cost of acquisition and spend to date after taking into account any impairment in value. No depreciation is charged on developments until such time as they are completed.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

## 2. ACCOUNTING POLICIES (continued)

## (j) Investments

Fixed asset investments are stated in the balance sheet at market value where there is a readily available market price. It is the Group's policy to keep valuations up to date so that when investments are sold, no gain or loss arises. As a result, the statement of financial activities includes those unrealised gains and losses arising from the revaluation of the investment portfolio throughout the year. The statement of financial activities does not distinguish between the valuation adjustments relating to sales and those relating to continued holdings, as they are treated together as changes in the value of the investment portfolio.

# (k) Pension costs

The Group contributed to a defined contribution scheme pension scheme administered by an independent company and to employees' personal pension schemes. The pension costs represent the contributions payable by the Group to the schemes for the year.

## (I) Lease commitments

Rental paid under operating leases is charged to income on a straight-line basis over the lease term.

## (m) Business combinations

The consolidated financial statements incorporate the financial statements of the Charity and all subsidiaries. These are adjusted, where appropriate, to conform to Group accounting policies. Acquisitions are accounted for under the acquisition method and goodwill on consolidation is capitalised and written off over five years from the year of acquisition. The results of entities acquired or disposed of are included in the income and expenditure account after or up to the date that control passes respectively.

#### (n) Financial instruments

Financial assets and liabilities are measured at fair value which is the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

Loan transaction costs are amortised over the term of the loan.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

3.	RESOURCES EXPENDED	Gro	ıp	Charity	
		2022 £	2021 £	2022 £	2021 £
	Charitable activities				-
	Housing support costs				
	Staff costs	1,024,417	855,160	805,744	234,205
	Grants payable	216,015	45,149	100	10,000
	Direct costs	3,076,677	3,153,780	3,156,567	2,488,771
	Property management	1,019,044	786,900	803,314	614,494
	Office costs	77,048	68,381	126,335	53,071
	Legal and professional fees	73,064	112,342	160,088	195,944
	Support costs	10,958	6,141	25,914	29,549
	Audit fees	54,343	20,800	37,780	18,514
	Depreciation: buildings	1,004,008	1,615,312	964,462	1,874,020
		6,555,574	6,663,965	6,080,304	5,518,568
	Strategic development costs				
	Staff costs	24,881	19,638	22,785	324,711
	Direct costs	, <u>-</u>	18,372	_	
	Office costs	118,563	94,431	78,084	73,579
	Legal and professional fees	100,897	135,529	-	34,323
	Audit fees	3,350	3,200	-	3,200
	Other	15,132	8,481	-	25,181
		262,823	279,651	100,869	460,994
					56.0

Support costs are either directly allocated to the activity e.g. salaries, or shared pro-rata between the activities e.g. premises costs.

During the year salary costs capitalised to developments amounted to £271,829 (2021: £363,168).

Legal and professional fees include costs relating to Crowe U.K. LLP for accountancy and tax services which totalled £50,938 for the Group (2021: £40,080).

Grants comprise:	Grou	Group		ty
	2022 £	2021 £	2022 £	2021 £
Paid in the year	216,015	45,149	303,778	129,441

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

4.	STAFF COSTS	2022	2021
		£	£
	Gross salaries	900,228	845,836
	Employer's NI contributions	101,051	102,363
	Employer's pension contributions	141,414	127,503
		1,142,693	1,075,702
	Key management benefits	585,788	560,003
		***	

The average number of employees in the year was 13 (2021: 13). Employees are divided between housing support and strategic development, 6:7 (2021: 6:7), respectively.

The number of employees whose emoluments, excluding pensions, exceeded £60,000 was:

	2022	2021
£60,000 - £69,999	4	1
£70,000 - £79,999	1	-
£80,000 - £89,999	-	1
£90,000 - £99,999	1	1
£100,000 - £109,999	-	1
£110,000 - £119,999	1	-
£140,000 - £149,999	1	1

Pension payments of £141,414 (2021: £127,503) were made during the year in respect of 17 employees (2021: 14).

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 5. FREEHOLD LAND AND BUILDINGS:

Group	Land £	Buildings £	Total £
COST	~		~
At 1 April 2021	37,261,212	60,796,239	98,057,451
Additions	-	1,403,323	1,403,323
Disposals	(314,286)	(107,027)	(421,313)
Transfer	5,397,090	(5,397,090)	-
Transfers from land and buildings under			
development	-	(15,000)	(15,000)
At 31 March 2022	42,344,016	56,680,445	99,024,461
DEPRECIATION			
At 1 April 2021	_	3,963,457	3,963,457
Charge in the year	-	517,194	517,194
Disposals	_	(7,118)	(7,118)
Removed on transfer	-	(617,682)	(617,682)
At 31 March 2022	-	3,855,851	3,855,851
NET BOOK VALUE			
At 31 March 2022	42,344,016	52,824,594	95,168,610
At 31 March 2021	37,261,212	56,832,783	94,093,995
Charity	Land	Buildings	Total
COST	£	£	£
	40.050.000	E0 407 740	70 400 070
At 1 April 2021	16,352,963	56,107,710	72,460,673
Additions	(244.205)	1,391,802	1,391,802
Disposals Transfer	(314,285)	(107,027)	(421,312)
Hallstei	5,397,090	(5,397,090)	
At 31 March 2022	21,435,768	51,995,395 	73,431,163
DEPRECIATION			
At 1 April 2021	_	3,450,039	3,450,039
Charge in the year	-	477,650	477,650
Disposals	-	(7,118)	(7,118)
Removed on transfer	-	(617,682)	(617,682)
At 31 March 2022	•	3,302,889	3,302,889
NET BOOK WALLET	<del>_</del>		
NET BOOK VALUE At 31 March 2022	21,435,768	48,692,506	70,128,274
At 31 March 2021			
ALST March 2021	16,352,963	52,657,671	69,010,634

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

6.	LEASEHOLD BUILDINGS Group and Charity			Total
				£
	COST At 1 April 2021 Additions Disposals			150,940,775 81,002 (1,999,529)
	Transfers from land and buildings unde	er development		
	At 31 March 2022			149,022,248
	DEPRECIATION At 1 April 2021 Charge in the year Disposals			3,799,290 1,070,498 (88,016)
	At 31 March 2022			4,781,772
	NET BOOK VALUE At 31 March 2022			144,240,476
	At 31 March 2021			147,141,485
7.	LAND AND BUILDINGS UNDER DEV	ELOPMENT	Buildings under	
	Group	Land £	development £	Total £
	At 1 April 2021 Additions Transfer from freehold land and buildings	7,041,749 - -	10,363,796 1,856,185 15,000	17,405,545 1,856,185 15,000
	At 31 March 2022	7,041,749	12,234,981	19,276,730
	Charity			
	At 1 April 2021 Additions	7,041,749 -	8,000,104 872,191	15,041,853 872,191
	At 31 March 2022	7,041,749	8,872,295	15,914,044

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 8. TANGIBLE FIXED ASSETS

Group and Charity	Office improvements	Computer and office equipment	Total
	£	£	£
COST			
At 1 April 2021	72,566	78,773	151,339
Additions	-	27,731	27,731
Disposal		-	-
At 31 March 2022	72,566	106,504	179,070
DEPRECIATION			
At 1 April 2021	30,069	63,483	93,552
Charge in the year Disposal	8,647	15,347 -	23,994 -
At 31 March 2022	38,716	78,830	117,546
NET BOOK VALUE			
At 31 March 2022	33,850	27,674	61,524
At 31 March 2021	42,497	15,290	57,787

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 9. FIXED ASSET INVESTMENTS:

Group	2022 £	2021 £
Bonds at 1 April	-	1,205,729
Additions Disposals Unrealised losses	-	(1,200,000) (5,729)
Bonds at 31 March	-	
Cash held as an investment	7,887,904	7,889,012
At 31 March	7,887,904	7,889,012
Historical cost at 31 March	7,887,904	7,889,012
Charity	2022 £	2021 £
Bonds at 1 April Additions	-	1,205,729
Disposals Unrealised losses	- - -	(1,200,000) (5,729)
Bonds at 31 March	-	-
Investments in subsidiaries Cash held as an investment	26,059,666 7,887,904	26,059,662 7,889,012
At 31 March	33,947,570	33,948,674
Historical cost at 31 March	33,947,570	33,948,674

Investments which individually represent more than 5% of the portfolio by market value are:

Group and Charity	2022	2021
	£	£
Cash	7,887,904	7,889,012

Investments in cash are primarily held to preserve the capital to meet existing capital commitments and for appropriate property investment opportunities as they arise.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 9. FIXED ASSET INVESTMENTS (continued)

The investment in subsidiaries figures above represent investments in the following subsidiaries:

# **Subsidiaries**

DSF	Dolphin	Hoxton
<b>Developments</b>	Living	Regeneration
Limited	Limited	Limited
8327131	32446R	597445
England	England	England
100%	100%	100%
2022	2022	2022
£	£	£
2,320,561	1,575,238	22,276,779
(2,326,941)	(1,136,547)	(4,598,620)
(6,380)	438,691	17,678,159
110,659	2,031,559	992,114
(117,139)	(2,014,458)	(463,898)
(6,480)	17,101	528,216
	Developments Limited 8327131 England 100%  2022 £  2,320,561 (2,326,941) (6,380)  110,659 (117,139)	Developments         Living           Limited         Limited           8327131         32446R           England         England           100%         100%           2022         £           £         £           2,320,561         1,575,238           (2,326,941)         (1,136,547)           (6,380)         438,691           110,659         2,031,559           (117,139)         (2,014,458)

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

#### 10. DEBTORS

	_	Group £		rity
	2022	2021	2022	2021
Trade debtors	24,156	1,396,076	-	_
Other debtors	1,087,501	781,733	913,027	913,231
Prepayments Amounts owed to	177,131	337,213	175,150	335,424
subsidiaries			6,320,769	5,358,671
	1,288,788	2,515,022	7,408,946	6,607,326

During the year the Charity provided funds to wholly owned subsidiaries under loan agreements and an agreement to provide support.

At the year end, the amounts owed to the Charity by DSF Developments Limited were £1,645,654 (2021: £1,378,214) under the development agreement. During the year, a gift of £nil (2021: £2,121) was donated by DSF Developments Limited to the Charity and shared costs of £nil were recharged by the Charity to DSF Developments Limited (2021: £191,472).

At the year end, the amounts owed to the Charity by Hoxton Regeneration Limited were £3,609,056 (2021: £3,467,135) including two loan agreements for £865,074 (2021: £865,074) and £1,198,202 (2021: £1,198,202). Both loan agreements have a ten-year term and are repayable in four and five years, respectively. During the year, shared costs of £148,782 were recharged by the Charity to Hoxton Regeneration Limited (2021: £103,253).

At the year end, the amounts owed to the Charity by Dolphin Living Limited were £1,066,059 (2021: £513,322) for shared costs and expenses. During the year, shared costs of £220,644 were recharged by the Charity to Dolphin Living Limited (2021: £103,253).

Amounts owed under each loan agreement incur interest at 3.5% above the base rate. No interest is charged on shared costs.

#### 11. CASH AT BANK

An amount of £250,000 (2021: £250,000) is currently held in reserve for specific development costs.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group		Charity	
	2022	2021	2022	2021
	£	£	£	£
Trade creditors	244,865	1,666,578	981,716	1,883,043
Social security & other taxes	27,682	22,095	25,720	20,133
VAT	7,353	7,488	7,353	7,488
Accruals	1,121,801	1,052,849	1,100,169	1,018,227
Development retentions	646,472	646,472	-	-
Loans	203,706	-	203,706	_
Deferred income	27,374	20,000	27,834	20,000
Other creditors	870,688	912,355	817,146	817,958
	3,149,941	4,327,837	3,163,644	3,766,849

Deferred income relates to rental income received in advance from tenants which is then released after the year end in the period to which it relates.

13.	CREDITORS: AMOUNTS F.	ALLING DUE AF	TER MORE T	'HAI	N ONE YEAR	
	Group and Charity				2022	2021
	•				£	£
	Loans maturing:					
	Within one year				214,376	_
	In one to two years				214,376	166,594
	In two to five years			2	5,643,130	527,839
	In more than five years				2,494,709	108,040,268
	•		-			
				10	B,566,591	108,734,701
	Unamortised issue costs			(1	1,645,163)	(1,745,959)
	Due within one year		•	10	6,921,428 (203,706)	106,988,742
	Due within one year		_		(203,700)	
	Due in more than one year		_	10	6,717,722	106,988,742
		2022	20	21	Interest rate	Maturity
		£		£		Year
	Fixed rate	_				
	Loan	53,493,438	53,493,4	138	3.73%	2046
	Loan	26,000,000	26,000,0		3.48%	2046
	Charity bond	25,000,000	25,000,0	000	4.25%	2026
	•	104,493,438	104,493,4	138		
	Floating rate	4,073,153	4,241,2	262	2.25% above base rate	2041
		108,566,591	108,734,7	700		

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR (continued)

At the balance sheet date, the Group held financial assets at amortised cost of £11,454,797 (2021: £11,051,543), financial assets at fair value through income and expenditure of £7,887,764 (2021: £7,889,012) and financial liabilities at amortised cost of £109,447,390 (2021: £111,274,484).

## 14. MOVEMENTS IN NET DEBT

Group	At 1 April 2021 £	Cashflows £	Transfers £	Non-cash changes £	At 31 March 2022 £
Cash Cash held as	(8,873,734)	(1,471,247)	-	-	(10,344,981)
investments Loans due within	(7,889,012)	1,108	-	-	(7,887,904)
one year Loans due in more	-	-	203,706	-	203,706
than one year	106,988,742	(168,110)	(203,706)	100,796	106,717,722
	90,225,996	(1,638,249)	- 40.5pt/0.	100,796	88,688,543
Charity					
Cash Cash held as	(8,446,109)	(1,005,144)	-	-	(9,451,253)
investments Loans due within	(7,889,012)	1,108	-	-	(7,887,904)
one year Loans due in more	-	-	203,706	-	203,706
than one year	106,988,742	(168,110)	(203,706)	100,796	106,717,722
	90,653,621	(1,172,146)		100,796	89,582,271

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

15. MOVEMENTS	IN RESERVES				
15. MOVEMENTS	At		Net losses		At
Group	1 April	Surplus/	on	Transfer	31 March
	2021	(deficit)	investments	•	2022
Unrestricted	£	£	£	£	£
funds Designated funds	131,766,266	1,888,582	-	(227,778)	133,427,070
WHOA fund	5,645,698	(216,015)	-	(1,499,670)	3,930,013
Sinking fund	2,183,570	-	-	447,897	2,631,467
Total unrestricted					
funds	139,595,534	1,672,567	-	(1,279,551)	139,988,550
Restricted funds	27,064,467	68,782	-	1,279,551	28,412,800
	166,660,001	1,741,349	-		168,401,350
Unrestricted					
funds Designated funds	132,415,909	162,350	(5,729)	(806,264)	131,766,266
WHOA fund	5,680,847	(35,149)	-	-	5,645,698
Sinking fund	1,735,673	-	-	447,897	2,183,570
Total unrestricted	100 000 100	407.004	(5 <b>700</b> )	(050 000)	
funds Restricted funds	139,832,429 26,201,353	127,201	(5,729)	(358,367)	139,595,534
Restricted funds	20,201,353	504,747		358,367	27,064,467
	166,033,782	631,948	(5,729)	-	166,660,001
Charity					
Unrestricted					
funds	134,409,319	2,003,970	-	(116,848)	136,296,441
Designated funds WHOA fund	E 940 021	(200 207)		(1 610 601)	2 020 042
Sinking fund	5,840,921 2,183,570	(300,307)	-	(1,610,601) 447,897	3,930,013 2,631,467
•			<del></del>		
Total unrestricted	140 400 040	4 702 002		(4 070 550)	440.057.004
funds Restricted funds	142,433,810 27,064,466	1,703,663	-	(1,279,552)	142,857,921
Restricted furids		68,782		1,279,552 ————	28,412,800
	169,498,276	1,772,445	-	-	171,270,721

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 15. MOVEMENTS IN RESERVES (continued)

10. 11012.112.110	At `	•	Net losses		At
Charity	1 April	Surplus/	on		31 March
•	2020	(deficit)	investments	Transfer	2021
	£	£	£	£	£
Unrestricted					
funds	134,918,080	303,232	(5,729)	(806,264)	134,409,319
Designated funds					
WHOA fund	5,840,921	-	-	-	5,840,921
Sinking fund	1,735,673	-	<u>-</u>	447,897	2,183,570
Total unrestricted					
funds	142,494,674	303,232	(5,729)	(358,367)	142,433,810
Restricted funds	26,201,353	504,746	-	358,367	27,064,466
	168,696,027	807,978	(5,729)	-	169,498,276

Restricted funds and the related transfer relates to the purchase or development of homes for use in the WHOA scheme and reflects expenditure over and above the restricted grant received. The homes, and funds, are restricted for the duration of the scheme (15 years).

The designated WHOA fund and the related transfer reflects the contingent liability for the payment of enhanced deposits to the participants of the scheme. The expenditure of WHOA funds in the year relates to the successful payment of grants under the scheme.

The designated sinking fund and the related transfer is for long-term repair and renewal costs for both individual homes and freehold buildings. Provisions are made reflecting current best estimates of future costs and when they are likely to be incurred. For buildings owned under a long leasehold, long-term repair costs are paid through the service charge recognised in the income and expenditure account and are not reflected in this designated fund. No provision has been made for properties where a capital works programme is underway and the future expenditure is reflected in financial commitments.

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

# 16. NET ASSETS ACROSS FUNDS

Group	Restricted funds £	Designated funds £	Unrestricted funds £
At 31 March 2022 Fixed assets Current assets Liabilities	28,412,800 - -	- 6,561,480 -	238,222,444 5,072,289 (109,867,663)
Total funds	28,412,800	6,561,480	133,427,070
At 31 March 2021 Fixed assets Current assets Liabilities	27,064,466 - -	- 7,829,268 -	239,523,458 3,559,488 (111,316,579)
Total funds	27,064,466	7,829,268	131,766,268
Charity At 31 March 2022 Fixed assets Current assets Liabilities	28,412,800 - -	- 6,561,480 -	235,879,088 10,201,031 (109,881,366)
Total funds	28,412,800	6,561,480	136,296,441
At 31 March 2021 Fixed assets Current assets Liabilities	27,064,466 - -	8,024,490 -	238,135,966 7,028,945 (110,755,591)
Total funds	27,064,466	8,024,490	134,409,319

# NOTES TO THE ACCOUNTS YEAR ENDED 31 MARCH 2022 (continued)

#### 16. TRUSTEES' EXPENSES

The Governors of Dolphin Square Charitable Foundation received no remuneration during the year. Expenses of £977 (2021: £1,045) were reimbursed to three (2021: two) Governors for travel, entertaining and subsistence expenses incurred for business purposes.

#### 17. CONTROLLING PARTY

The ultimate controlling party is the Dolphin Square Charitable Trustee Limited, which is the trustee for the Charity.

#### 18. RELATED PARTY TRANSACTIONS

The Group operates a cost sharing agreement whereby support costs are shared between the entities within the Group. The employees are jointly employed by all Group operating entities. The details of these and other related party transactions can be found in notes 4 and 10. There were no other related party transactions in the current or prior year.

#### 19. COMMITMENTS

The Charity and the Group has the following commitments payable within the year to 31 March 2022:

OPERATING LEASE: Group and Charity	2022 £	2021 £
Lease payments within one year Lease payments later than one year not later than five years	87,159 89,976	58,220 177,136

Amounts payable under operating leases during the year ended 31 March 2022 amounted to £82,363 (2021: £79,772).

At the year end, the corporate trustee had authorised the following capital commitments for the Charity and the Group:

	2022	2022	2021	2021
	Authorised	Contracted	Authorised	Contracted
	£	£	£	£
Capital commitments	13,128,921	12,646,471	6,757,625	4,213,796